

GoldMine

Version 2019.1 - Release Notes

GoldMine Premium 2019.1.0 / GoldMine Connect 2019.1.0
Updated August 2019

Please Note

Run the GoldMine Premium 2019.1 installer for a new installation or to upgrade GoldMine Premium Edition 9.0.0 or newer.

- If you are upgrading from a version of GoldMine prior to 9.0.0, you must first upgrade to version 9.0.0 before upgrading to this version.
- If you are upgrading from a version of GoldMine prior to 2014.2, you must request an upgraded license before upgrading to this version. See <https://forums.ivanti.com/s/article/How-to-Request-a-GoldMine-Upgrade-License-for-Version-2014-2-and-Above> for more info.
- If you are switching from GoldMine Plus for Outlook to GoldMine Link for Outlook or vice versa we recommend uninstalling GoldMine Premium and reinstalling choosing desired Outlook option during reinstall. Please select to connect to existing database pointing to the shared GoldMine data folder on the server during the reinstall.
- If you are upgrading from a version of GoldMine prior to 2018.2, you must be aware of changes made in GoldMine 2018.2. See <https://forums.ivanti.com/s/article/GoldMine-Release-Notes-2018-2> for more information. We strongly recommend a review of the entire document paying close attention to these topics:
 - GoldMine Unattended Installation
 - Password validation
 - Encrypted database connection
 - User password complexity
 - Addition of a read-only account for SQL Query and Filters
 - SQL Native Client usage as Database connector

Run the GoldMine Connect 2019.1 installer for a new installation or to upgrade GoldMine Connect 2015.1 or newer.

- If you are upgrading from a version of GoldMine Connect prior to 2015.1, it is necessary to uninstall the existing version of GoldMine Mobile or GoldMine Connect and install GoldMine Connect 2019.1 as a new installation.
- It is recommended that you clear the device/browser cache and restart IIS after an installation/re-installation or upgrade of GoldMine Connect.
- If you are upgrading from a version of GoldMine Connect prior to 2018.2, you must be aware of changes made in GoldMine Connect 2018.2. See <https://forums.ivanti.com/s/article/GoldMine-Release-Notes-2018-2> for more information. We strongly recommend a review of the entire document paying close attention to this topic:
 - Use of https by default

What's New in GoldMine 2019.1

GoldMine Premium 2019.1.0 / GoldMine Connect 2019.1.0
Includes all functionalities added after GoldMine 2018.2.0

GoldMine Premium Edition

Compatibility

- Microsoft Windows Server 2019
- Microsoft SQL Server 2019
- Microsoft Office 2019 (32 bit; does not include App Store versions)

Upgrade of Redemption library

- The Redemption library was updated to version 5.20

Upgrade of Add-in Express

- Add-in Express was updated to version 9.3.4641

GoldMine Connect

Compatibility

- Microsoft Windows Server 2019

GoldMine Web

- Create new cases
- Add and Edit Opportunity Notes
- Clear entries in F2 lookups with single action

GoldMine Link for Microsoft Outlook

Upgrade of Redemption library

- The Redemption library was updated to version 5.20

Upgrade of Add-in Express

- Add-in Express was updated to version 9.3.4641

What's Changed in GoldMine 2019.1

GoldMine Premium 2019.1.0 / GoldMine Connect 2019.1.0

Includes all functionalities added after GoldMine 2018.2.0

GoldMine Premium Edition

GoldMine WebImport Script Generator now utilizes secure HTTPS connection

What's Fixed in GoldMine 2019.1

GoldMine Premium 2019.1.0 / GoldMine Connect 2019.1.0

Includes issues that were addressed after GoldMine 2018.2

58790	Event log entries when browsing through activated Groups or Filters
65374	GoldMine ignores time zone in meeting request from Outlook
65684	Constant Contact blank Reference line in History
65986	Emails with attachments not viewable outside of GoldMine - Multipart/Mixed Error when using IMAP
66091	Cannot add "Details" to Contact in GoldMine Web. The "OK" button does not work
66749	Block account feature not working correctly when shortcut switches are used
67038	GoldSync Service does not start – Event log shows Invalid user or password. failed: Unknown: ffffffff
67054	The container named "" is not defined in this configuration section
67161	Diacritical characters show up as strange characters in reply when using a template
67186	Reply to Activities disabled in Activity List and Pending tab.
67192	Google Sync Configuration cannot be opened
67229	GoldMine Plus for Outlook - GoldMine panes are outside of Outlook and are not usable, titles show AdxTaskPane
67267	GoldMine Link for Outlook - Outlook headers doubled and panel misplaced
67308	Increased the number of failed passwords attempts from 3 to 5 before blocking an account.
67623	Constant Contact integration updated to TLS 1.2 protocol to establish a secure communication channel to all Constant Contact API endpoints.
67625	Foreign characters in 'internal' notification emails are destroyed
67631	GoldMine Sent email re-appears in the Outbox when Outlook Link is used with Auto-linking sent emails or emails may duplicate in the History
67695	After Windows 10 1809 update GoldMine will not link emails from Outlook Sent or Outbox. "Link Email Failed" Error Message box displayed. (System Error. Code: 18. There are no more files in GoldMineLink.log)

67747	GoldMine Web Custom details still show default label for fields where custom labels have been configured.
67993	Endless spinning wheel when trying to connect Outlook Link to GoldMine
68678	Columns in Task list view of calendar are not correct, Reference should reflect Activity type (here e.g. Task or even better Project/Opportunity or Case Task)
68684	When opening "My Activities" within GoldMine Web there is a significant delay (30 sec. to 10 min.)
69163	Price Information in GoldMine Web entry is counter-intuitive and causes erroneous entries.
69562	Outlook Link - When using a € (EUR)/ £ (Pound) sign in the GoldMine Password - Link email failed for every email - Error occurred while loading Xml API. Error code: 32 in Log file
69802	User-defined fields in an email template will not auto-populate when using Outlook Link
69881	Only up to 100 Email templates are displayed within GoldMine Link for Microsoft Outlook
70547	Outlook Link - searching for an email address immediately causes an Email Linked failed error

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